

Dorset County Pension Fund KPI Report - CMS stats - All Teams



Dorset County Pension Fund
Administered by Dorset County Council

Performance 2018/19 - report for period : August 2018 - October 2018

Number of complaints received 0

Top 10 detail - cases completed on time	Completed in period	Performance	KPI (days)	Cases completed on time or early
Admissions (DR01 & DR01W)	3107	87.80%	30	2728
Transfers In Quote (DR02E, DR02R, DR03E & DR03R)	280	98.93%	15	277
Transfers In Actual (DR02A & DR03A)	79	98.73%	20	78
Transfers Out (DR09E & DR10E)	99	91.92%	10	91
Transfers Out actual (DR09A & DR10A)	59	94.92%	10	56
Estimates Employee (DR08)	304	100.00%	15	304
Estimates Employer (DR22, DR22I, DR22R & DR22W)	94	100.00%	15	94
Retirements (DR14, DR14W & DR12 & DR12I & DR14I & DR22I, DR14T)	660	98.03%	5	647
Deferred Benefits (DR11 & DR11W)	610	94.75%	40	578
Refunds (DR16 & DR16W)	517	99.42%	15	514
Deaths (DR23)	79	100.00%	5	79
Correspondence (DR24 & DR24A)	2562	99.80%	30	2557
Total	8450	94.71%		8003